

## Abstract

A computerized platform is disclosed for coordinating a global “kindness delivery” network connecting donors, volunteer professionals, and recipients in need. Donors define conditional funding rules (impact multipliers and thresholds) so that once a specified amount of pro bono service (e.g., number of cases or hours) is delivered, pledged funds are released to support more complex cases. Service requests from recipients are matched to professionals who have pledged pro bono service quotas, using an automated matching engine. Simple cases are scheduled directly into professionals’ calendars without manual intervention. Complex cases that exceed free service capacity are queued for sponsorship and automatically funded and scheduled when donor conditions are met. The system provides multi-channel notifications at each stage and employs AI automation to draft documents or messages for professionals, reducing administrative overhead. An integrated social reward system offers public gratitude messages and profile-based recognition for contributors. The result is a universal, culturally-neutral infrastructure that scales compassionate services by linking volunteer efforts to outcome-based donor funding in real time, with applications across medical, legal, educational, and other professional volunteer domains.